



Changing Culture by Implementing a Client Bill of Rights

SPEAKERS: Ofelia Zapata, Trudy Strassburger and Maria Emerson

Session/Speaker Evaluation

The session content was consistent with description in the agenda

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	1	8%
4	4	2	15%
5	Strongly Agree	10	77%
Mean		4.69	

The session information will help me be more effective in my position.

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	1	8%
3	3	0	0%
4	4	3	23%
5	Strongly Agree	9	69%
Mean		4.54	

I can use the information I learned right away.

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	1	8%
3	3	1	8%
4	4	2	15%
5	Strongly Agree	9	69%
Mean		4.46	

Overall, the speakers for this session were knowledgeable.

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	1	8%
4	4	3	23%
5	Strongly Agree	9	69%
Mean		4.62	

Overall, the speakers for this session were engaging.

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	1	8%
4	4	3	23%
5	Strongly Agree	9	69%
Mean		4.62	

The session met or exceeded my expectation.

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	1	8%
3	3	1	8%
4	4	2	17%
5	Strongly Agree	8	67%
Mean		4.42	

The topics covered were relevant, interesting and timely.

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	2	17%
4	4	2	17%
5	Strongly Agree	8	67%
Mean		4.50	

The session was interactive with significant audience participation.

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	1	8%
4	4	3	25%
5	Strongly Agree	8	67%
Mean		4.58	

The handouts and materials were useful.

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	2	17%
4	4	2	17%
5	Strongly Agree	8	67%
Mean		4.50	

Audio-visual aids were used effectively.

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	1	10%
4	4	1	10%
5	Strongly Agree	8	80%
Mean		4.70	

Approximately how many participants attended this session?

Choices		Count	Percent
1	0 to 10	1	8%
2	11 to 25	8	67%
3	26 to 40	2	17%
4	41 to 60	1	8%
5	61 to 75	0	0%
6	76 or more	0	0%
Mean		2.25	

Would you recommend this session for next year's conference agenda?

Choices		Count	Percent
1	Yes	11	100%
2	No	0	0%
Mean		1.00	

Would you recommend this particular faculty for next year's conference?

Choices		Count	Percent
1	Yes	11	100%
2	No	0	0%
Mean		1.00	

Why or why not?

- Client Bill of Rights is needed throughout our nation.
- Very informative.
- Clients need to know their rights.
- Yes this needs to continue until it is resolved.
- Also include Betsy Biben & Sue Lan to complete the panel.
- Also include Betsy Biben.



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SESSION EVALUATION RESULTS

What in particular about this session would you like us to know about and why?

- Knowledgeable & passionate presenters.
- This was only for defender legal clients, it should have been made clear.
- It was interesting & informative.
- Use enjoyed the discussion on the 2nd bill of rights, very informative.
- Continue the good work & conversation about attorney & clients standards & responsibilities.
- Continue the good work conversation about attorney & clients standards responsibility.

What are your overall impressions about the faculty at this particular session?

- Fine, engaging & convincing.
- The presenter's are very passionate about the subject matter.
- Great!
- Very informative. This will be very necessary for our future.
- They were great. (2)